



# The S P's

A Strength>Future>Foundation>  
Shop Steward Training





Know your strengths  
and weaknesses



Understand the  
strength of the support  
behind you



Not about being in  
charge...  
Charged with being  
responsible for those  
you serve

POWER



Power lies in truth,  
reason, and  
confidence





Believe in what you  
you do and how  
important you are



Always follow through



Be positive in your  
approaches



Passion makes it easy  
for you to do what  
you do at work and as  
a steward

# Passion





Research well to  
determine goal



Don't stop at first  
rejection



# Persistence





How do members see you?



How do you see members and their concerns?



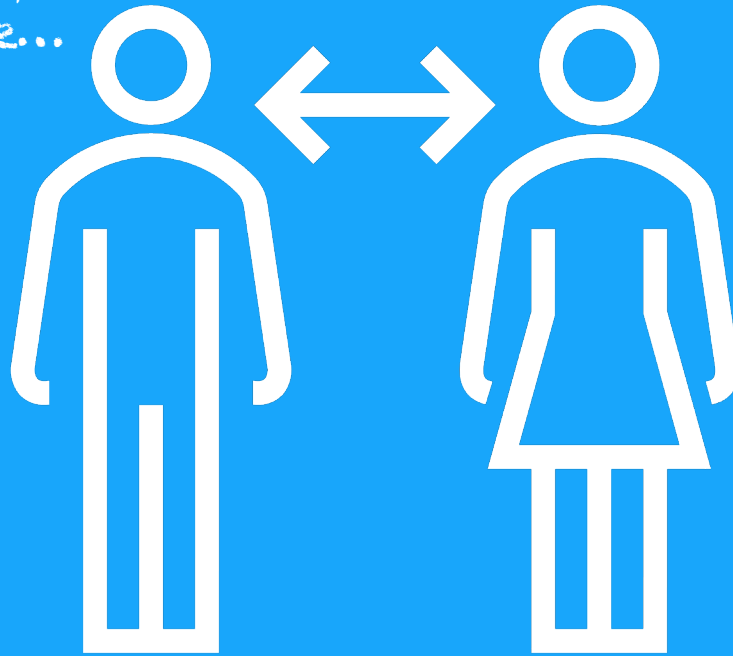
Be honest with yourself... get opinions from peers that will be honest

# Perception





Look at things from  
the point of view of  
those in your charge...



Understand that no  
issue is too small or  
too big...

Empathize with your in  
your charge...

Exercise Compassion...

Put yourself in  
other's shoes

